

Electronic Acknowledgement Receipt

EFS ID:	5262864
Application Number:	10645438
International Application Number:	
Confirmation Number:	7992
Title of Invention:	Management of queues in contact centres
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
Filer:	William M. Lee/Maggie Ballesteros
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Attorney Docket Number:	920673-94702
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Application Type:	Utility under 35 USC 111(a)

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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	94702RCE.pdf	77126	no	2
			b14c14fb69b86cb0dac3466c541c0c8eb1136434		

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2	Extension of Time	94702Extension.pdf	29497	no	1
			e6266bf543db57c037bf9c84b2f3c644cdca4e46		

Warnings:

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3	Fee Worksheet (PTO-875)	fee-info.pdf	31948	no	2
			531947449a3380f884b368f3a3e5aa19b32adadb		

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